



Delinea

INTERNATIONAL MEDICAL DEVICE COMPANY CASE STUDY

Smith + Nephew

International medical device company chooses Fastpath for SoD management

✔ Challenges

In 1856, Thomas James Smith opened a small pharmacy in England, partnering with his nephew in 1896—and Smith + Nephew was born. Over the years, Smith + Nephew rose to the top as a leading medical technology company, providing advanced medical devices and wound care products. Today, the company has more than 15,000 employees worldwide and is one of the top 100 companies traded on the London Stock Exchange (FTSE-100).

In 2019, it became evident that their aging GRC tool for SAP needed to be upgraded or replaced. “Every year, we work with our external and internal auditors, and the landscape is always changing,” said Michal Orfin, SAP Security Solution Architect for Smith + Nephew. “So, when they indicated the SAP tool we were using was outdated and didn’t have the capabilities required to get them the information they needed for their auditing efforts, we decided to look for a replacement.”

In addition, the SAP tool required manual work. Managing user access within systems was an arduous manual process, forcing the team to use spreadsheets to check which roles had access, determining whether conflicts existed among them, creating segregation of duties (SoD) reports, and deciding how these conflicts should be mitigated.



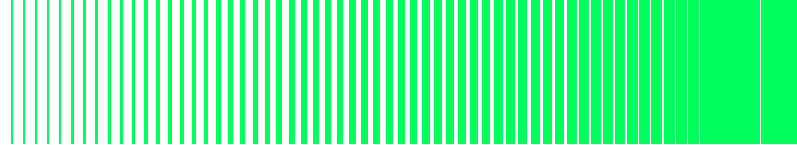
Fastpath’s report scheduler is a very good tool... and it’s very intuitive to use”

→ Michal Orfin, SAP Security Solution Architect for Smith + Nephew

✔ Solution

In 2019, Smith+Nephew selected a suite of solutions from Fastpath, now part of Delinea, choosing Fastpath Access Control (SoD, user access reviews), Access Certifications, Change Tracking, Identity Manager, and SAP Code Checker. Fastpath set up a dedicated implementation team of security and audit professionals to assist in the implementation.

Smith + Nephew has focused much of their attention on using the Access Control module for SoD reporting and Identity Manager for emergency (firefighter) access management for multiple connected business applications. The dedicated aspect of Fastpath delivers these capabilities and positive results for SAP and provides a path for additional applications as well.



✔ Results

With the implementation of Fastpath tools, those manual processes were essentially eliminated. “Fastpath’s report scheduler is a very good tool,” said Michal. “It lets you automate workflows for anything you need from the data. That is a great capability, and it’s very intuitive to use. You can create filters and use them on multiple reports if needed.”

Michal estimates that Fastpath has reduced the time required for managing user access by 50 hours per month. Smith + Nephew now has a foundation for this approach across not only SAP but additional applications as well.



Fastpath, now part of Delinea, provides advanced security solutions designed to enhance security posture and simplify compliance processes. With centralized, cloud-based IT General Controls (ITGC), including Segregation of Duties (SoD), Fastpath enables businesses to efficiently manage and secure identities, enforce robust access controls, and track changes in data across critical business applications. Fastpath provides user-friendly security tools that deliver rapid results, helping organizations streamline their security, audit, and compliance workflows. As part of Delinea, Fastpath improves visibility and ensures comprehensive control over the entire IT ecosystem, empowering organizations to maintain robust security and compliance with ease and efficiency.