Hearst

Media giant Hearst enhances security and operationalizes access monitoring in Oracle Fusion Cloud ERP

✅ Challenges

Perhaps the most well-known name in the industry, Hearst is a global media and information services company. With more than 300 businesses across multiple industries—some of which were recently acquired—Hearst's business environment is complex. With size and complexity come risks around security, so it was critical for the company to ensure security was maintained at the highest level.

To achieve this goal, they needed a reliable and effective technology solution. Hearst had implemented Oracle Fusion Cloud ERP and brought in Application Security Audit Manager Ivan Ng to assess security controls to ensure they met the company's requirements. "You're taking risks by not having the proper security controls in place from the outset and being forced to clean it up down the road can also be costly," said Ivan.

Background

Hearst is a leading global, diversified information, services, and media company, with over 20,000 employees and operations in 40 countries.

H E A R S T

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> → Ivan Ng, Application Security Audit Manager, Hearst
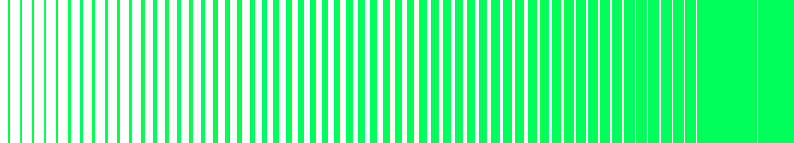
✅ Solution

Ivan and his team selected a comprehensive, interactive solution from Fastpath, now part of Delinea, that enables the organization to identify security conflicts within their ERP application, better understand their overall security, and provide the necessary documentation required by both internal and external audit teams. It also eliminates manual processes, increases accuracy, and ultimately saves time. Fastpath solutions work with nearly every ERP application on the market today, which was just one of the reasons for choosing it. Not all of Hearst's companies use Oracle Fusion Cloud for their ERP, so the solution needed to be flexible.

In addition, Ivan's team found that Fastpath solutions were rich in functionality they required, easy to set up and use, and had the ability to perform access monitoring, which was important with all the applications and platforms in use at Hearst. "It is very apparent that the Fastpath solutions were written by auditors for auditors," said Ivan.

With Fastpath in place, the company launched an automated mass access review of 4,000 user role assignments. With that step completed, the team set about refining user roles. Ivan recommends using custom roles, to get exactly what your organization needs and reduce the risk of Segregation of Duties (SoD) or other issues that can occur with roles that come out of the box with most ERP packages.

✅ Results

The organization has been thrilled with Fastpath—supported by 100% user adoption across multiple business units in a very short period. It has also assisted on the finance operational side with designing and redesigning their roles, enabling quick analyses to ensure they are being designed properly. Most importantly, Fastpath solutions passed the internal audit reviews with flying colors. Audits are much faster and cleaner. "I gave them access to the reports they needed, which helped them get their testing done much more efficiently compared to the past," continued Ivan.

"So, this was one area where there was big ROI right off the bat." With roles cleaned up and a SoD structure in place, future reviews—slated for every 6 months—will get incrementally faster and easier. "It boils down to how easy Fastpath is to use and that it actually keeps what should be a simple process simple," said Ivan. "It has been refreshing to see what the right technology can do."

FASTPATH
now part of Delinea

Fastpath, now part of Delinea, provides advanced security solutions designed to enhance security posture and simplify compliance processes. With centralized, cloud-based IT General Controls (ITGC), including Segregation of Duties (SoD), Fastpath enables businesses to efficiently manage and secure identities, enforce robust access controls, and track changes in data across critical business applications. Fastpath provides user-friendly security tools that deliver rapid results, helping organizations streamline their security, audit, and compliance workflows. As part of Delinea, Fastpath improves visibility and ensures comprehensive control over the entire IT ecosystem, empowering organizations to maintain robust security and compliance with ease and efficiency.