

ChemTreat

ChemTreat reduces quarterly audit preparation by 100 hours, improves compliance processes, and frees up associates with Fastpath

✓ Challenges

One of the largest and fastest growing specialty chemical companies, ChemTreat, Inc. is dedicated to industrial water treatment throughout North and South America. Its advanced water treatment programs are designed to optimize the efficiency and performance of water treatment systems and processes to enable ChemTreat customers to run more reliably and sustainably. Given the fast pace of business growth and the resulting complexity of manual audit and compliance tasks, the company needed a more efficient and accurate solution.

While implementing a new ERP system for finance and company operations, it became clear that ChemTreat needed a better way to approach audit tasks.

"We were in the middle of implementing Microsoft Dynamics 365 when we recognized we needed help with our audits; specifically, providing compliance-related information," said John Jezek, Business Systems and Release Manager at ChemTreat.

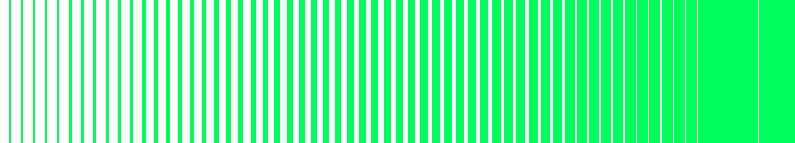
“ Once we implemented and got the Fastpath Access Certification product set up, we saved 100 man-hours right off the bat.”

→ John Jezek, Business Systems and Release Manager, ChemTreat

Background

ChemTreat is one of the largest and fastest-growing industrial water treatment companies in the world. It provides water treatment services to food and beverage companies, healthcare facilities, power producers, chemical manufacturers, oil & gas producers, and more.





✓ Solution

Thanks to glowing referrals from other growing companies in the Richmond, Virginia area, the ChemTreat team went straight to Fastpath, now part of Delinea, to save time and get ahead of quarterly user access reviews.

Jezek and his team had been using spreadsheets and emails to process audits and compliance tasks. Tracking access reviews had become cumbersome and inefficient, with internal personnel dedicating over 100 hours quarterly to their preparation. The actual review process typically monopolized the better part of five days. "Tracking each individual manager, what they've done, and whether they've responded correctly was completely manual," Jezek recalled.

Fortunately, the setup and configuration of the Fastpath solutions was quick and easy, as ChemTreat architects collaborated with the Fastpath team to stand up testing and production instances almost immediately. Once the new system was in place, using Fastpath Access Certification ChemTreat was able to achieve 100% participation in quarterly user access reviews, supported by the ability to schedule reviews and generate detailed reports.

✓ Results

ChemTreat associates have been very pleased with Fastpath solutions, which reduced audit task time from over 100 hours per quarter to just one hour. "Once we implemented and got the Fastpath Access Certification product set up, we saved 100 man-hours right off the bat," said Jezek. This has allowed Business Systems, IT, and Global Risk and Control associates to focus on tasks that add more value and support ChemTreat's mission while reducing the amount of investigation time for security issues.

The Fastpath Change Tracking solution has been particularly impactful. Prior to adopting this tool, auditors required proof of security changes, which was particularly difficult as the team worked to onboard their new ERP system. After integrating Fastpath Change Tracking, team members were well-equipped to answer security change questions with ease and in detail, which was a tremendous relief. In fact, Jezek recommends that new Fastpath customers consider purchasing the Change Tracking product upfront to take advantage of its rich, out-of-the-box tracking capabilities and audit template customizations.

Ultimately, ChemTreat went from grueling, manual compliance processes to a simple, reliable tool that automatically provides the necessary information to satisfy auditors. Determining security changes is a breeze; security questions are easy to answer; and the amount of preparation time for quarterly access reviews was reduced from over 100 hours to just one hour. "Fastpath solutions are for anyone who has gone through an audit and currently has manual processes. The combination of Fastpath Access Control and Change Tracking provides a considerable amount of relief for those who are pulling together compliance data," Jezek concluded.



Fastpath, now part of Delinea, provides advanced security solutions designed to enhance security posture and simplify compliance processes. With centralized, cloud-based IT General Controls (ITGC), including Segregation of Duties (SoD), Fastpath enables businesses to efficiently manage and secure identities, enforce robust access controls, and track changes in data across critical business applications. Fastpath provides user-friendly security tools that deliver rapid results, helping organizations streamline their security, audit, and compliance workflows. As part of Delinea, Fastpath improves visibility and ensures comprehensive control over the entire IT ecosystem, empowering organizations to maintain robust security and compliance with ease and efficiency.